

CUSTOMER REPAIR REQUEST

Name: _____

Date: _____

Shipping Address: _____

Please mail completed form along with the item you would like repaired to:

P.O. Box/Apt. #: _____

**Attn: Customer Support
Weems & Plath
214 Eastern Ave.
Annapolis, MD 21403**

City, State, Zip: _____

Daytime Phone: _____

Email: _____

PRODUCT INFORMATION - *Item(s) you are returning (Check all that apply)*

- | | | |
|-----------------------|--------------------------|---------------------|
| Quartz Clock | Quartz Ship's Bell Clock | 8-Day Wind Clock |
| Time & Tide Clock | Barometer | Stormglass |
| Barometer/Thermometer | Barom/Therm/Hygom | Lamp |
| Hand Bearing Compass | Electronic Barometer | Radio Control Clock |
| SOS Distress Light | CrewWatcher | LED Nav Light |
| Other: _____ | | |

REASON FOR RETURN - *(Check all that apply)*

Please note that all items sent in for warranty evaluation may be subject to a repair charge.

QUARTZ SHIP'S BELL (with chime)

- Not working at all
- Too fast
- Too slow
- Battery corrosion
- Loose hand(s)
- Broken glass
- Second hand moves, but minute and hour hands do not move
- Not chiming
- Bells out of sync

QUARTZ CLOCK (no chime)

- Not working at all
- Too fast
- Too slow
- Battery corrosion
- Loose hand(s)
- Broken glass
- Second hand moves, but minute and hour hands do not move

8-DAY WIND CLOCK

- Not working at all
- Too fast
- Too slow
- Loose hand(s)
- Broken glass
- Not chiming
- Bells out of sync
- Over wound

THERMOMETER/HYGROMETER

- Thermometer not working
- Hygrometer not working
- Not working at all
- Not accurate
- Broken glass
- Loose needle
- Unable to set with screw

BAROMETER

- Not working at all
- Not accurate
- Broken glass
- Loose needle
- Unable to set with screw

LAMPS

- Broken chimney
- Oil font leaks
- Does not stay lit
- Wick does not advance
- Broken Burner

HAND BEARING COMPASS

- Bubble(s)
- Not accurate

SAFETY PRODUCTS

- No signal
- Wrong signal pattern
- Battery corrosion

LED NAV LIGHTS

Please write a description of the problem under "Other".

OTHER:

Weems & Plath®

support@weems-plath.com | 410-263-6700