

# CUSTOMER REPAIR REQUEST

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

Please mail completed form along with the item you would like repaired to:

P.O. Box/Apt. #: \_\_\_\_\_

**Attn: Customer Support  
Weems & Plath  
214 Eastern Ave.  
Annapolis, MD 21403**

City, State, Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

Email: \_\_\_\_\_

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**PRODUCT INFORMATION - Item(s) you are returning (Check all that apply)**

- |   |  |   |
|---|--|---|
| <input type="radio"/> Quartz Clock          | <input type="radio"/> Quartz Ship's Bell Clock | <input type="radio"/> 8-Day Wind Clock    |
| <input type="radio"/> Time & Tide Clock     | <input type="radio"/> Barometer                | <input type="radio"/> Stormglass          |
| <input type="radio"/> Barometer/Thermometer | <input type="radio"/> Barom/Therm/Hygom        | <input type="radio"/> Lamp                |
| <input type="radio"/> Hand Bearing Compass  | <input type="radio"/> Electronic Barometer     | <input type="radio"/> Radio Control Clock |
| <input type="radio"/> SOS Distress Light    | <input type="radio"/> CrewWatcher              |   |
| <input type="radio"/> Other: _____          |  |   |

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**REASON FOR RETURN - (Check all that apply)**

Please note that all items sent in for warranty evaluation may be subject to a repair charge.

**QUARTZ SHIP'S BELL (with chime)**

- Not working at all
- Too fast
- Too slow
- Battery corrosion
- Loose hand(s)
- Broken glass
- Second hand moves, but minute and hour hands do not move
- Not chiming
- Bells out of sync

**QUARTZ CLOCK (no chime)**

- Not working at all
- Too fast
- Too slow
- Battery corrosion
- Loose hand(s)
- Broken glass
- Second hand moves, but minute and hour hands do not move

**8-DAY WIND CLOCK**

- Not working at all
- Too fast
- Too slow
- Loose hand(s)
- Broken glass
- Not chiming
- Bells out of sync
- Over wound

**THERMOMETER/HYGROMETER**

- Thermometer not working
- Hygrometer not working
- Not working at all
- Not accurate
- Broken glass
- Loose needle
- Unable to set with screw

**BAROMETER**

- Not working at all
- Not accurate
- Broken glass
- Loose needle
- Unable to set with screw

**LAMPS**

- Broken chimney
- Oil font leaks
- Does not stay lit
- Wick does not advance
- Broken Burner

**HAND BEARING COMPASS**

- Bubble(s)
- Not accurate

**SAFETY PRODUCTS**

- No signal
- Wrong signal pattern
- Battery corrosion

**OTHER:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Weems & Plath®**

support@weems-plath.com | 410-263-6700

Note: Repairs may take up to 4 weeks. If fees apply, we will contact you. Manufacturer's lifetime warranty does not cover accidental damage.